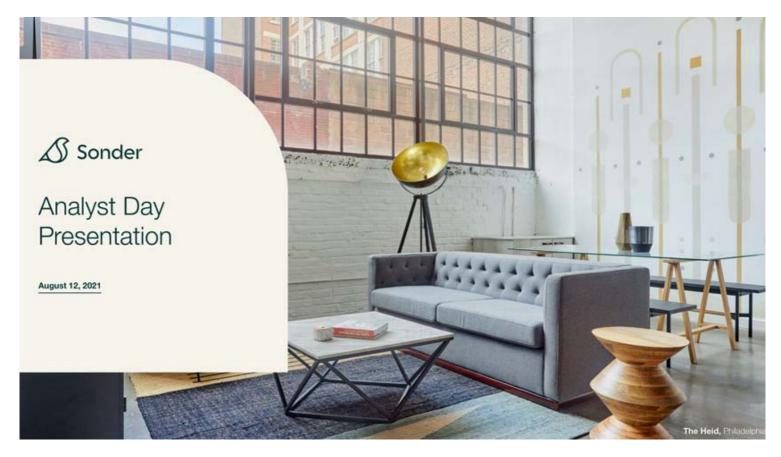
Filed by Gores Metropoulos II, Inc. pursuant to Rule 425 under the Securities Act of 1933 and deemed filed pursuant to Rule 14a-12 under the Securities Exchange Act of 1934 Subject Company: Gores Metropoulos II, Inc.

Commission File No.: 001-39907

Date: August 12, 2021



## Disclaimer

This presentation (the "Presentation") is being made in connection with a potential transaction the "Scanness Combination") between Sonder Haidings Inc. ("Sonder") and Gores Metopoulos 4, Inc. ("GM II").

No Offer or Solicitation
This Presentation is for intermetional purposes only and is neither an offer to self or purchase, nor a solicitation of an offer to self, buy or subscribe for any securities in any jurisdiction, nor is it a solicitation of any vote initiating to the potential Business Combination or otherwise in any.

parallection.

No Representations and Warrarties
This Presentation has been proposed to asset interested parties in making their own evaluation with respect to a potential eventure of in GM il relating to the potential Evenesia Combination and for no other purpose. Sonder and GM il assurance to obligation to update the relationship of the information of the information of the information of the sevential or in the resentation, to remove any outdated information or to expressly mark it as being outdated. No ecounties convisioned on executive separation particularly of other regulatory body or authority in the United States or any other parallection has in any way passed application of the accusage and adequacy of any of the information optimized in the Presentation. The Presentation does not purpost to contain all of the information but may be regulated to evaluate an eventual relating to the operated Sparses of Continuation, and any against the evaluate an evaluation relating to the operated Sparses of Continuation and any operated or interest on the second of the interest of the Presentation in Section 200, accounting business or the addition and vision that contains a device of the presentation of the interesting of the respective analisation of the presented between a making on the presentation of the presentation of the interesting of the respective analisation of the presented between the respective analisation of the respective interesting of the respective interesting of the their proposed or administrative of their respective administrative of their respective interesting

Forecast and filtestrative Scenarios.

This Preventation contains internation with respect to Sondor's projected results. This brecast is based on currently evaluate information and Sondor externation. Neither Sondor nor its independent audiction audiction reviewed, complicit, or performed any procedures with respect to either information for the purpose of its inclusion in this Preventation, and accordingly, reither of them expressed any control externation, and accordingly, reither of them expressed any control remains any conventment to update or review purpose of this Preventation. Sondor does not undertake any conventment to update or review any such information, whether as a result of new information, factor events or oftonies. The accuracytions and estimates underlying the above-referenced information are inferently uncertained as subject to a vide viewly of significant business, economic and competition in each uncertainties that could cause actual results to differ instinating from those contained in such information. See "Forward Losining Statements" above.

Forward-Looking Statements
This Presentation contains "forward-looking statements" within the immaring of the Phises
Securities Littogico Relions Act of 1995. Such statements include, but an not limited to,
statements about forecasted future frencial and operating results fonciding Sorder's outlook for
TOSE Reviews for the year ended Concember 91. 2007, reviews greater, growth in total controlling process, plans, objectives, expectations and intentions with respect to future operations,
products and services, planned operanging, expected out contractings; and other statements
clarified by viorials such as "will likely result". The expected for, "will continue," as indepeted,
intentiated," "believe," intends," "laine," "projection," nuclocid or words or shrate manning. These
toward-looking statements include, but are not Inhald to, statements regarding Sonder's
industry and market sizes, future operatings for sondering intentions and regarding the potential Business Combination, including implied enterprise value, the
expected poet-decing ownership statuture and the identification and assisting of the parties to
successfully concurrented the potential Business Combination.

Such toward-looking statements are based upon the current belefs and expectations of the management of each of Sonder and GM I and are inherently subject to significant business, economic and competitive uncertainties and confragencies, many of which are difficult to predict and generally beyond the control of the parties.

and generally begind the control of the parties.

Actual results, performance or active-results may offer materially, and potentially allowant, from any projections and financial coloring statements and the assumptions on which those forward-locking statements are based. These can be no assumption or which those forward-locking statements are based. These can be no assumption or which those statements are based. These can be no assumption or the third and the statements and assumptions of financial information, cost savings and other references. You are cauthored not to prace unclus relative salaries on forward-locking statements and assumptions. The forward-locking statements are subject to valories relative salaries and destructions of the registration statement on Form 54-th air reludes a preliminary proxy statement's activate activates and coherence and preliminary proxy statement and accurate and the reference and other forward-locking these developeds and consent solutions statement on Form 54-th air reludes a preliminary proxy statement, proposed as and connect activates and other solutions statement on Form 54-th air reludes a preliminary proxy statement, and connections with the proposed business Combination and other documents field by GM it from their to the eight past CDT. There may be additional relation of other forwards and connections are activated and other statements on the forward-locking statements. These relative statements on the forward locking statements. These relative statements are statements on the forward locking statements. These relative statements on the statement of the report of the statements o

herein; if) the stally to recognize the anticipated benefits of the proposed business continuation, which may be affected by, among other things, competition, the stally of the continued company to grow and reading provide profitage, competition, the stally of the continued company to grow and reading the stall of the proposed business continuation, the stall read reading the stall of the proposed business continuation, it is changes in applicate laws or regulatory, developments just an attention of the stallment on accounting such according to the proposed business continuation, it is stallment on accounting such according to the proposed stallments in special purpose acquisition companies. If the possibility that Scholar may be adversally affected by other scorous, countees and/or competitive factors, in this stallment of provide the stallment of the COVID-16 and coloring good provides and coloring good provides to the impact of the COVID-16 provides and coloring good provides and coloring competition and uncontamined electrically stall restrictions (mailing the stallment of the coloring through the stallment of coloring through the coloring through the stallment of coloring through the coloring through the coloring through the coloring through the coloring through the coloring through the coloring through the

All information set 5ofth herein speaks only as of the date hereof in the case of information abox. Sonder and GMI is of the date of such information in the case of information from persons other than Sonder or 60%, and Econder and GMI elegistrately declare any intention or obligation update any forward booking determinents as a result of developments occurring after the date of the Phenestration, Annualized, por forms, projected and eletimater cannot are used for distinctive purpose only, are not forecasts and may not reflect actual results.

Nature Plancis Davidson, Sonder's Founder and OEO, piters to sell a small portion of his sheets to a PPE Investor in a private transaction wholly separate from the transactions contemplated hereby, the proceeds of which will be used to result a post or outstanding born issued by Sonder for the purpose of early services of stocks colores.

Industry and Market Data. The information contained hinese also includes information provided by their garben. Any estimates or injections contained hinese also includes information projections contained hinese involve elements of subjective judgment and analysis that tray or may not prove to be accurate. Name of Scrade, CMA II, their respective efficiency of some of Scrade, CMA II, their respective efficiency officiency and provides or advance or any rest parties at the provide information to Scrade, CMA II or their respective efficiency or advance and in market interest frems, guarantee the accuracy or complements, treeficiency or advance, and in market interest frems, guarantee the accuracy or disturbiness and includes an advanced and interest and accuracy or disturbiness, treeficiency or advanced and in market treestant frems, discontained when reconstainly with information them decusions with Schode is outputies and Schoder's continient and Schoder's c



# Disclaimer (continued)

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Adjusted Gross (Loss) Profit is defined as GAAP gross profit (loss) impacted by the GAAP went to Landord Payment adjustment, excressed in U.S. dollars, GAAP gross profit (loss) is calculated as Revenue less cost of revenue (excluding depreciation and amortization).

Adjusted EBTDA is defined as GAAP profit or loss from operations (i) impacted by the GAAP med to Landood Payment adjustment and (i) excluding the impact of depreciation, stock-based componition, CVOVD-19 panderine related of those directly defined in second with dispersign units at the beginning of the COVD-19 panderinic, and cash payments from real estate owners received for capital appenditure thermoria, expressed in U.S. dollars.

Key Motrics
This Presentation includes certain non-GAAP francial measures and key metrics that Sonder's management uses to evaluate Sonder's operations, measure the performance and make strategic decisions. The key metrics used in the Presentation are Live Units, Booksable Nights, Average Daily Review (UPS) and Review per Available Room RevPRIV).

Die Units are defined as units which are available for guest bookings on Sonder.com, the Sonder app and other channels. Sonder pays sent (or utilizes pranegotated absternent) and is able to generate revenue from those units.

Average Daily Rate (ADR) represents the average revenue earned per right occupied, and is calculated by dividing revenue by Occupied Nights, expressed in U.S. dollars.

Additional information about the proposed Business Combination among Sonder, GME and ontain subsidiaries of GME, including a copy of the Mergar Agreement, as provided in a Cumret Report on Form 8H: which was filed by GME is with the SEC and is available at which account for the Cumret Report on Form 8H: which was filed by GME is with the SEC and is available at which account for the Committee of the Committee o

When available, the definitive proxy statement/prospectua/consent subotation statement will be mailed to DM if suboth-ciders as of a record date to be established for voting on the proposed business continuous and the other matters to be voted upon at the Spiccol Meeting, investors and security/rodders will also be able to other opens of the definitive poxy statement? and also construction subotation interest and continuous matter and also become stated and the research documents filled of their last the proposal continuous statement and all of their research documents filled of their set in the proposal continuous statements and of their set in the proposal continuous statements are desirable to the proposal continuous statements are desirable to the proposal continuous statements and brokens can call collect at \$0000 666-9400,

The information in this Presentation has not been reviewed by the SEC and certain information, such as the financial measures retiremood slower, may not correly in certain respects with SEC risks. The Regulation Statement CAI III field in connection with the proceed Stummer Conclavation may differ from the Presentation in order to comply with SEC rules, and supersected the information included in their Reventation.

Participants in Solicitation

GMIL Sonder and their respective directions and officers may be deemed participants in the
solicitation of provise of GMI standerclaims in connection with the proposed Business
Continuation. GMI is stocklocklors and other interested persons may obtain, without charge, microtalized information regarding the devictions and officers of GMIR in 6MIR imagestation steamer
on Form 5-1 Film No. 532-232-2600, which was declared efficient by the SCO unknown YES
2021, and the proxy statement/prospecular connection activation in themself or continuation of the proxy statement/prospecular connection activation in the solicitation sitematic regarding the
proposed Guardinas continuation. You may obtain their copies of finale documents as described
in the proxy glassics.



# Agenda and Today's Speakers

1 Overview (9:00 - 9:30am) Francis Davidson, Co-Founder & CEO

Satyen Pandya, CTO

5 Operations (10:50 - 11:10am) Deeksha Hebbar, VP of Operations Satyen Pandya, CTO



Francis Davidson Co-Founder & CEO



Sanjay Banker President & CFO

- 2 Guests & Experience (9:30 9:50am) Francis Davidson, Co-Founder & CEO
- 6 Future (11:10 11:20am) Francis Davidson, Co-Founder & CEO



Satyen Pandya

3 Supply Growth (9:50 - 10:20am)

Martin Picard, Co-Founder & Global Head of Real Estate

..... Break ......

7 Q2 Results and Raised 2021 Outlook (11:20 - 11:35am) Sanjay Banker, President & CFO



Martin Picard Co-Founder & Global Head of Real Estate





Shruti Challa Vice President of Revenue

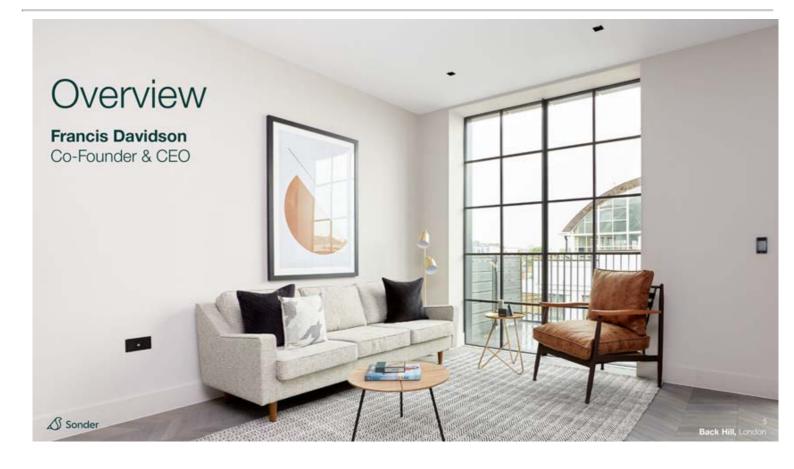


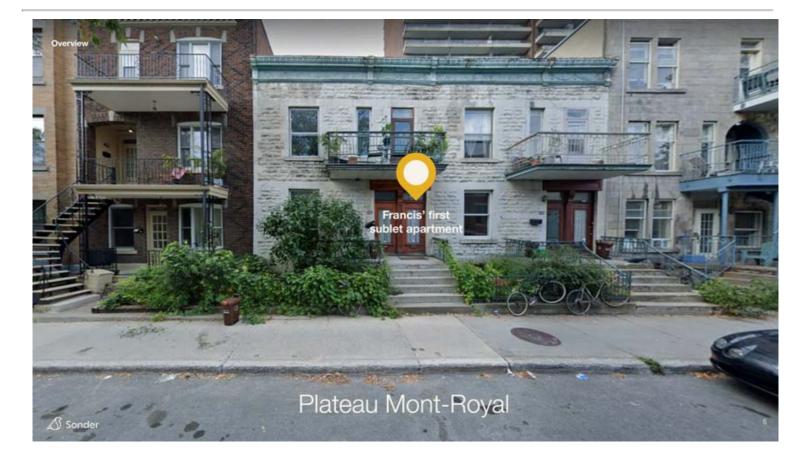




Deeksha Hebbar Vice President of Operations

Sonder Note: All times represent PST.

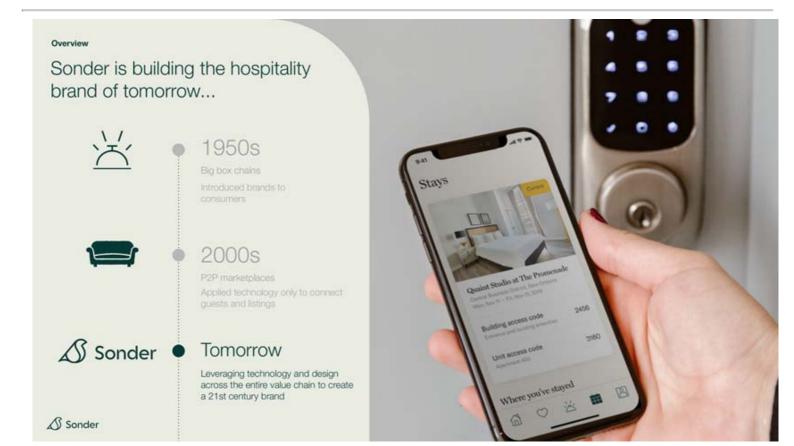




Revolutionizing hospitality through design and technology, to make a world of better stays open to all



7



## ...and this is our moment

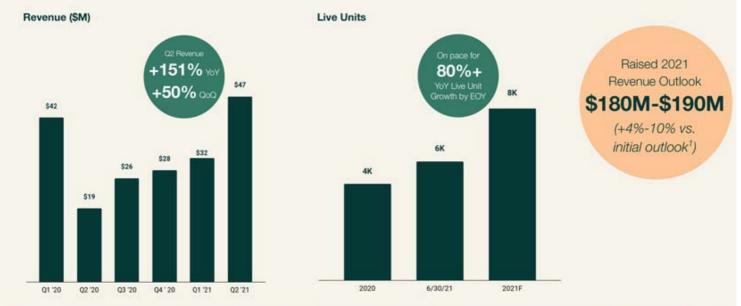
| Tech-driven platform                                | ~50% Operating cost reduction¹                 | 100%<br>Digital, mobile first service                     |
|---|--|---|
| Design-forward experience<br>loved by our guests    | 70%+<br>Customer Satisfaction<br>(CSAT) scores | 350+<br>Extraordinary properties <sup>2</sup>             |
| Enormous market opportunity                         | \$809B+<br>Global lodging market <sup>g</sup>  | <2.0%<br>Share in current markets by<br>2025 <sup>4</sup> |
| Strong value proposition<br>to real estate partners | Lower costs, faster<br>lease-up, better ROI    | Alleviate management responsibilities                     |
| Rapid growth and proven<br>unit economics           | 103%<br>Revenue CAGR <sup>6</sup>              | 3 Month<br>Avg. estimated<br>payback period <sup>6</sup>  |
| COVID outperformance                                | 1.4x RevPAR outperformance <sup>7</sup>        | 1.5x<br>Occupancy outperformance                          |
| Record breaking<br>Q2 '21 performance               | 151% / 50%<br>YoY and QoQ Revenue growth       | \$47M+<br>Q2 Revenue - all-time high                      |



Note: Management has raised its FY 2021 Revenue outbook to \$180-\$190M vs. 173M from its financial forecast in April 2021. All figures presented here and in the Financial Overview section reflect the previously published full forecast from April 2021, which does not incorporate the raised FY 2021 Revenue outbook, unless otherwise noted. (1) Versus traditional hotel operating costs. (2) Includes currently live and contracted properties as of 6/30/2021. (3) Source: Euromonitor. (4) Reflects currulative U.S. apertment and global hotel market share of units contracted by Sonder from 2021E - 2025E. Further persetration detail on page 32, (5) 2020A-2025E GAAP Revenue CAGR, (6) Based on late stage pipeline does in lease registration and LOI as of 1/25/1/2020. Phylackop period defined as the forecasted number for morths! It takes for a deal's countableto easing flow to turn positive based on 5 sonder's internal underwriting process. (7) her process. (7)



We achieved record Revenue in Q2 2021 and are raising our full year 2021 Revenue outlook to reflect the dramatic increase in leisure travel demand





Note: Live Units are defined as units which are available for guest bookings on Sonder.com, the Sonder app and other channels. Sonder pays rent (or utilizes presented abatement) and is able to generate revenue from these units.

10

Sonder (1) Management has assed its PY 2021 Revenue outdook to \$190-\$190M vs. 173M from its financial forecast in April 2021. All figures presented here and in the Financial Overview section reflect the previously published full forecast from April 2021. Which does not incorporate the measure IV 2021 Revenue outdook, unless otherwise noted.

Today, travelers are forced to choose among three flawed options...









-11

...but we see no reason to compromise



Tech-enabled, modern service



Consistent, high quality



**Exceptional design** 



Compelling value



Our design-led, tech-enabled experience drives exceptional value to both guests and real estate owners



Our platform manages the end-to-end guest experience

### Guests

Tech-centric Design-led Higher quality Lower cost







# Real estate owners

Compelling economics Hands-off management Credentialed partner



44

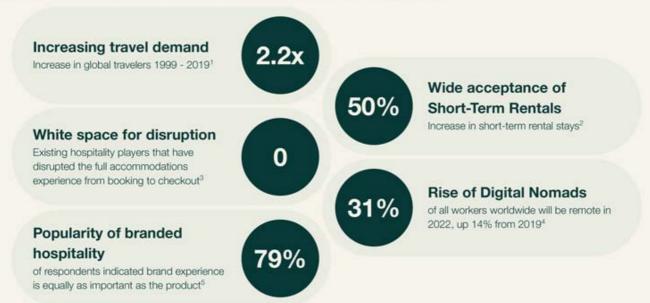
Our long term goal is to become the leading brand within the massive, \$800B+ addressable lodging market





source: Suprementary
intermediate intermediate are primarily comprised of mid-market and budget hotels, as well as the long-tail lodging options globally such as smaller, unsated hotels and souther long-tail lodging markets are primarily comprised of mid-market and budget hotels, as well as the long-tail lodging options globally such as smaller, unsated hotels and souther long-tail lodging options globally such as smaller, unsated hotels and souther long-tail lodging options globally such as smaller, unsated hotels and souther long-tail lodging options globally such as smaller, unsated hotels and souther long-tail lodging options globally such as smaller, unsated hotels.

Highly favorable macro tailwinds and evolving consumer demands are expected to drive our continued outperformance versus traditional hospitality





Source: Skift, Khoros, Gartner.
(1) Based on Skift estimates, there were 588M global travelers in 1999 growing to 1,300M in 2019. (2) Based on Skift data from Merch 2020 to December 2020, the percentage of leisure guests choosing to stay in a hotel declined from 50% to 41%, while short-term rentals increased by approximately 50% (from 6% to 9%). (3) Currently, technology has been only been influed into the transactional portion of hospitality (such as bookings and payments). (4) Gartner report as of June 2021, (5) According to Khoros' study on consumer happiness, 79% of respondents indicated brand experience is as important as the product or services those brands offer.



The Sonder flywheel underscores our rapid growth as we transform the industry





(1) Properly Level Profit (Loss) (PLP or PLL) is a non-GAAP financial measure that Sonder defines as GAAP gross profit (loss) (i) impacted by the GAAP rent to Landord Payment adjustment, and (ii) less Properly Level Costs, expressed in U.S. dollars. Properly Level Costs (PLC) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with each of Sonder's buildings, expressed in U.S. dollars. These costs include (i) channel fees paid to Online Travel Agencies (OTAe), (ii) customer service costs, (iii) laundry/consumatries costs. (iv) maintenance costs, and (i) utilities à insurance costs.

# Our high performance executive team combines deep technology, operations and hospitality experience





Sanjay Banker TPG



Martin Picard Global Head of RE Deloitte.



Satyen Pandya amazon



Phil Rothenberg TESLA



Melika Carroll VP of Corporate Affairs



Shruti Challa VP of Revenue Booking.com



Nicolas Chammas VP of Strategic Finance AKKR



Arthur Chang VP & Chief of Staff star,wood



Deeksha Hebbar VP of Operations



Christian Hempell VP of Market Operations North America IHG



**Gregg Hurley** VP of Real Estate Development Iululemon 

athletica



Nicole LaFlamme VP of Human Resources MGM RESORTS







Kristen Richter VP of Sales RADISSON











greylockpartners.



VALOR EQUITY PARTNERS









Wilson Family





Favorable guest demographics, even prior to COVID, are expected to drive outperformance as we continue through the recovery and broaden our reach

# The majority of our guests are:

Leisure Traveler

80%

Domestic<sup>2</sup> **84%** 



## Our product portfolio can serve diverse use cases:







Apartments & hotel rooms



Leisure travelers & families



Digital nomads & young professionals



Note: Metrics as of February 2020 as a proxy for stabilized state prior to the COVID-19 pandemic. (1) Based on February 2020 Guest survey; special occasion categorized as lesure travel for graphical purposes. (2) Represents % of guests in Sonder North America properties (i.e., 64% of guests at North America).

Guests & Experience

# Americans are ready to travel...

62%

Of adults say they'll travel for personal reasons before the end of the year.





Note: Survey conducted by lpsos on behalf of Sonder between July 6-8 2021 among 2,009 America adults, with the sample balanced to be representative of the general population based upon region gender, age, and household income data from the U.S. Census Bursus. The selected individuals received to the second of the control of the second of the control of the second of the control of the second of the second

...and they want to experience the Digital Nomad Life

# 6 in 10 Americans

are interested in being a "digital nomad" or working remotely on a long term trip.















With interest higher among younger adults aged 18-34

74%

Whether you need a Sonder for a night, a week, or over a month, we have built an experience our guests love

70%+ CSAT1





### The Richmond 82% 5/5 | 60+ Reviews

\*Brand new building in a trendy neighbourhood, surrounded by good restaurants and amazing cafeterias. The apartment was super clean and comfortable. I'd definitely recommend this placet We'll be booking again when we're back in MTL." -Banca



### The Heid 75% 5/5 | 80+ Reviews

"The ambiance, the space, the location were all on point. Loved the records and the record player, it was super convenient to check-in and check-out," -Melinda



### Marina Suites 78% 5/5 | 240+ Reviews

"The room was superb. [There was] privacy even if travelling with friends or family. [Location is] right by the Marina. Superb." - Stephen



### The Pierce 86% 5/5 | 50+ Reviews

"We had the most fantastic experience staying with Sonder. The views from rooms were amazing. Very modern apartments that looked exactly as they did on the photos. We have family in Boston and will definitely be recommending to anyone that comes out to visit." -Carole

Note: CSAT/Customer Satisfaction defined as % of guests surveyed who rated Sonder as a 5 on a scale of 1 (lowest) to 5 (highest). Data reflective of pre-COVID-19 pandemic time period, as of February 2020, (1) Inclusive of buildings with greater than 25 neviews within February 2020.

### Guests & Experience

# Our technology powers the entire guest journey, from booking through checkout















### Search, Discovery & Booking

Easy, intuitive browsing with frictionless reservations



### Check-In

Seamlessly request early check-in or late checkout with one click



### One-Touch Wifi

Wifi and other amenities may be accessed and booked on mobile



### Digital Concierge

Curated localized recommendations



### Customer Service On Demand

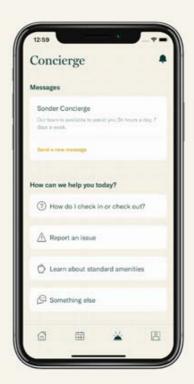
Service requests and issue reporting



## Check-o

Guest survey and refer-a-friend promo codes











We have global scale with 350+ properties across 39 markets & a proven expansion playbook



Sonder
 S

Note: As of June 30, 2021

(1) Total Portfolio represents Live Units plus Contracted Units. This includes any unit that has a signed real estate contract, regardless of whether or not the unit is available for guests to book. This excludes any units that have been dropped \$6,e., the lease was terminated or allowed to expire). (2) Defined as short term rental operators. Comparison includes Live Units only. (3) 2021 Planned Operators units with contracted units expected to go live in 2021.

# Supply Growth

We offer properties curated and operated by Sonder, from apartment developments to modernized hotels...

# Apartment developments<sup>1</sup>







### Modernized hotels











Sonder (1) Defined as commercial or mixed use apartment developments.

...and we deliver a unique value proposition to our real estate partners



# **Apartment developers**



Eliminate 12-24 month lease-ups



Faster construction loan pay down



Cash flow advantage driven by Sonder's operating efficiency



### **Hotel owners**



Technology, design & brand-driven revenue



Best-in-class operating margins



No management or daily operational responsibilities



27

Supply Growth

We are actively shifting our portfolio away from fixed lease and towards more liability-light mixed lease and revenue share deals...

# Typical deal structures



# **Fixed Lease**

Sonder pays fixed monthly rent amount (majority of historical deals)



## **Mixed Lease**

Combination of lower fixed monthly rent + capped revenue share



# **Revenue Share**

Sonder pays fixed % of revenue

**Liability Light** 



28

### Supply Growth

...and are achieving more attractive terms for Sonder than ever before



5-7 years initial term with renewals at Sonder's option



Upfront rent abatements



Downside protections (recession relief, force majeure, mark-to-market, regulatory change clauses)



# Pre-COVID

Business Model ~100% Fixed leases

Capital Light

<15%

Owner-funded CapEx

Unit Economics 14% / \$7K

Avg. PLP % / \$ per Unit per Year<sup>1</sup> (before revenue and cost improvement initiatives)

Competitive Leadership 3 Direct scaled competitors<sup>2</sup> Post-COVID

# Flexible

Contract structure (Fixed lease, Rev. share, Mixed leases)

~90%

Owner-funded CapEx

22%+/\$13K

Avg. PLP % / \$ per Unit per Year<sup>1</sup> (before revenue and cost improvement initiatives)

0

Direct scaled competitors<sup>2</sup>

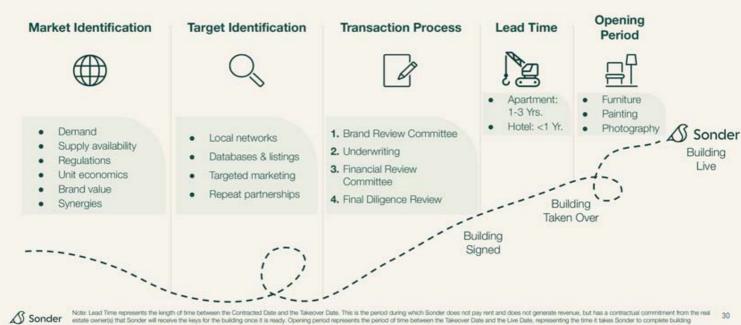
Note: "Phe-COVID" reflects units contracted before O2 2020, "Post-COVID" reflects units contracted during O4 2020.

(1) Properly Level Profit (Loss) (PLP or PLL) is a non-CAAP financial measure that Sonder defines as GAAP gross profit (loss) (i) impacted by the GAAP rent to Landord Payment adjustment, and (ii) less Properly Level Costs, expressed in U.S. dollars. Properly Level Costs (PLC) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with each of Sonder's buildings, expressed in U.S. dollars. These costs include (i) channel fees paid to Online Travel Appender (071As), (ii) customer service costs. (iii) laundry/consumables costs, (i) maintenance costs, and (ii) utilities & insurance costs. (2) Defined as venture-backed short-term rental operators who have raised at least \$100M.

CA.



We've written the playbook for efficiently identifying, signing and taking new buildings live



# We have significant whitespace within the apartment and hotel markets



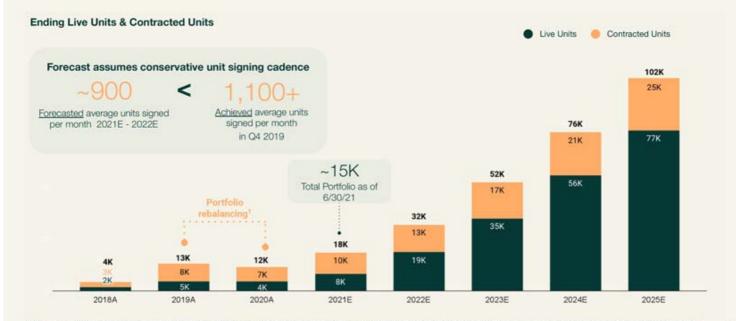




Source: STR, YardMatrix
(1) Refects ~700K new apartment units annually from 2021 through 2025.
(2) Refects existing and pipeline hotel keys for Midscale through Upper Upscale. STR is globally recognized resource for market data on the worldwide hospitality industry) defines chain scale segments, including the Upper Upscale and Midscale designation according to actual average room rates.

### Supply Growth

Our powerful supply growth engine is expected to drive rapid live unit growth...



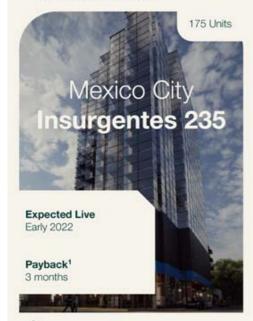
Sonder
Note: Live Units are defined as units which are available for guest bookings on Sonder.com, the Sonder app and other channels. Sonder pays rent (or utilizes prenegotiated abatement) and is able to generate revenue from these units.
Contracted Units are defined as Units which have signed real estate contracts, but are not yet available for guests to book. Sonder is not yet able to generate revenue from these units. Live Units plus Contracted Units may not add up precisely to Total Portfolio figures due to rounding. (1) -4K units dropped from Total Portfolio (Live and Contracted) in 2020, -30% of January 2020 Total Portfolio.

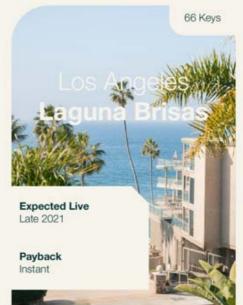
32



### Supply Growth

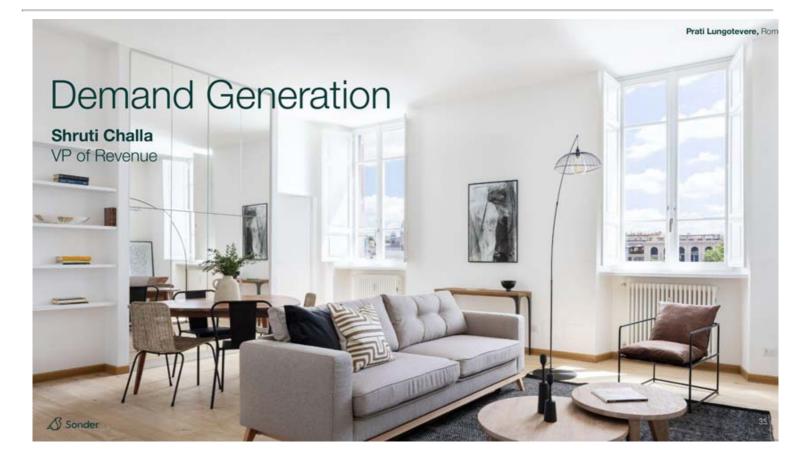
Recent Q2 2021 wins underscore our value proposition with appealing aesthetics and deal economics







Sonder (1) Payback period defined as the forecasted number of months it



Our target guests utilize Sonder for a variety of accommodation needs, allowing us to maximize every day of the week

## One-stop shop across various booking needs



Varied length of stay (LOS)



Business or leisure



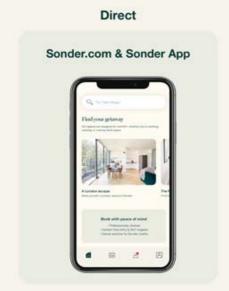
Days before arrival (DBA)



Solo or group



We generate revenue from a diverse set of channels and are increasingly expanding our revenue generation capabilities









We have driven meaningful direct bookings growth, even with minimal marketing spend

~60%

Direct bookings benchmark for US Hotels<sup>1</sup>

Increase in repeat bookings from 2019 to Dec. 2020

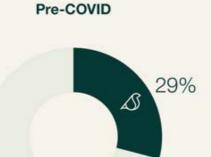
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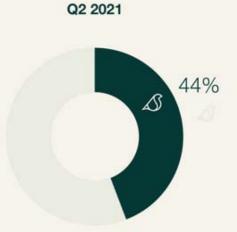
~70%

Of repeat bookings are direct<sup>2</sup>



## **Direct Bookings % of Booked Revenue**





Note: Pre-COVID period defined as February 2020, Direct revenue represents bookings through Sonder.com and the Sonder app and reflects revenue collected after discounts are applied.
(1) Source: Skift, Kalibri Labs as of EOY 2019. Direct bookings calculated as the sum of Hotel or Brand Website, Vaice and Property Direct booking revenue.
(2) Repeat bookings from Q2 2020 through Q1 2021 that came directly through Sonder.com and the Sonder app.

We're building robust revenue generation capabilities to target new and optimize current sources of demand

# Early 2020

(in response to the COVID-19 pandemic)

Launched bootstrapped sales team

Drove inbound and outbound sales efforts

Initial performance marketing investment

#### Immediate wins:

>55%

14 day LOS1 peak

Direct revenue Q2 - Q4 2020

In April 2020 due to extended stay push

# Today

ក្តុំក្តុំក្តុំ Scaled sales team



Led by former Americas Chief Commercial Officer of Radisson



50+ years of combined hospitality ☆☆ 50+ years of con ☆☆☆ sales experience



B2B sales efforts and GDS launch

# **Future**



Customer loyalty programs



Ancillary revenue strategies



Content and brand marketing



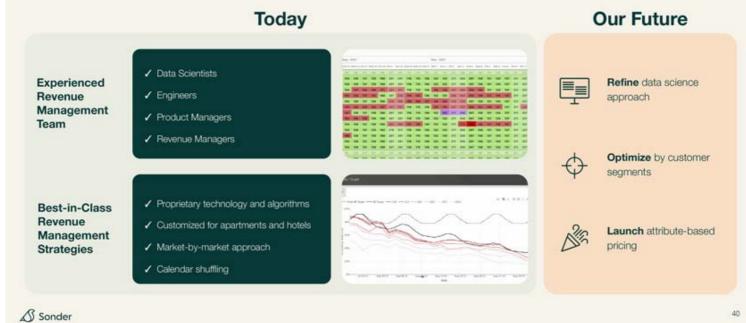
Search engine optimization





clowing the criset of the COVID-19 pandemic drove LOS up significantly to a peak of 14 nights in April 2020. For the month of May 2021, LOS decreased to six nights. Sonder ately five nights following full COVID-19 recovery, with a modest portion of long-term revenue still driven by extended stay bookings.

Our proprietary data insights enable us to optimize RevPAR and drive strong Occupancy

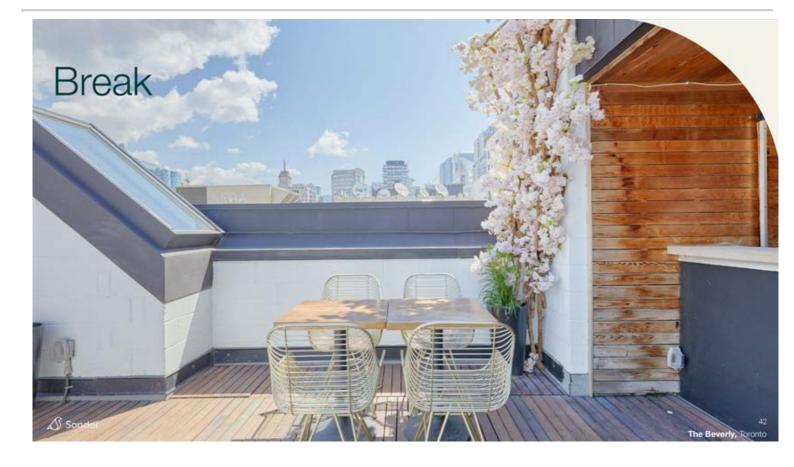






Source: STR

Note: "finditional Hotels" represents Upper Upscale class of hotels in cities where Sonder operates. The Upper Upscale chain segment designation is determined by STR (a. globally recognized resource for market data on the worldwide hospitally industry) based on each hotel brand's Average Dally Rate for prior years. (1) Average for the three months ended 6/30/2021, (2) RenFAR (Revenue per Available Room) is a key matric that represents the average revenue earned per available right, and is calculated by dividing Revenue by Blockable Nights (the total number of nights available for stays across all Live Units; this excludes rights lost to full building closures greater than 30 nights).





Traditional hospitality still relies on antiquated services



Room service



Concierge desk



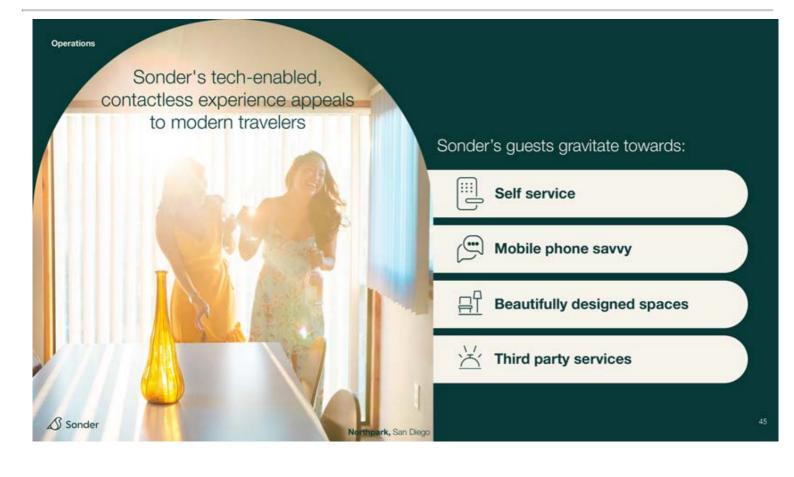
Front desk



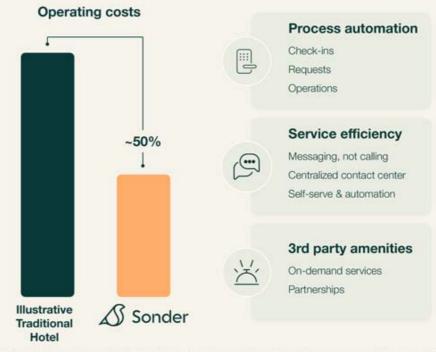
Taxi stand



...



Our technology and differentiated model enable us to reduce operating costs vs. traditional hotels<sup>1</sup> by as much as 50%

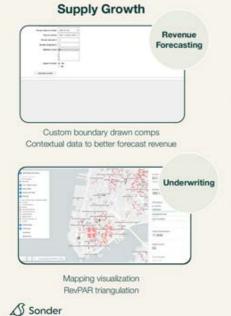




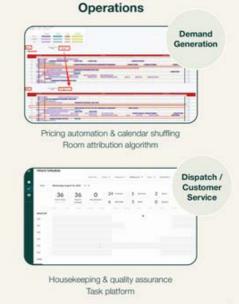
(1) "Traditional Hotels" represents Upper Upscale class of hotels in cities where Sonder operates. The Upper Upscale chain segment designation is determined by STR (a globally recognized resource for market data on the worldwide hospitality industry) based on each hotel brand's Average Daily Rate for prior years.

#### Operations

We've built the operating system for hospitality, infusing technology into every facet of the business







**△**Sonder

Our technology enables both our centralized and on-the-ground teams to work seamlessly as we scale



## Centralized teams



#### Streamlined supply chain

Proprietary warehouse & inventory technology



#### Curated design

In-house designers and partnerships



#### Operational excellence

Central teams deploy scalable playbooks across portfolio



## On-the-ground teams



### **Building openings**

World class interiors and on-the-ground openings teams



### Day to day operations

Locally based service and housekeeping with proprietary software



## Operations

Our in-house interiors team partners with external artists, architects, and furniture manufacturers to bring extraordinary spaces to life

## Featured in:

SURFACE

TRAVEL+ LEISURE

Traveler

**■DECOR** 

FAST@MPANY

**Forbes** 



HouseBeautiful





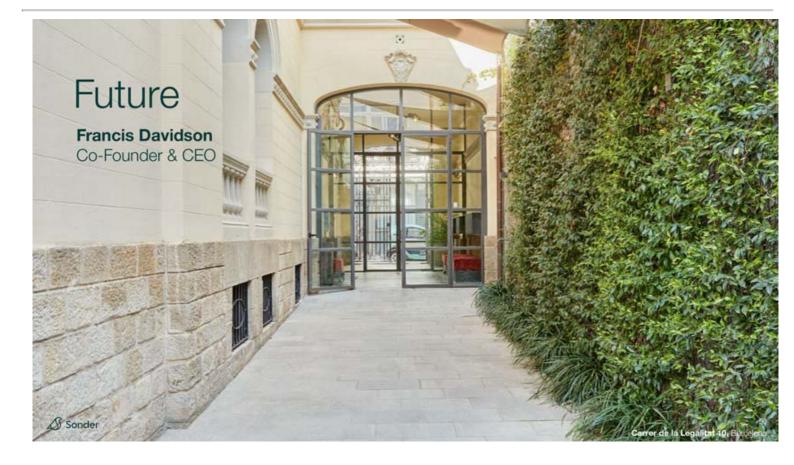












# We have multiple levers to drive continued growth

## In Process

(Next 3 Years)



Global portfolio of 56K1 economically attractive units



Accelerate the development of our proprietary technology



Drive down property-level costs through automation and self-serve



Drive up RevPAR capabilities through ancillary revenue, B2B, group and loyalty

## **Medium Term**

(3-5 Years)



Expand to Asia and within Latin



Transition to majority liability light (revenue share / mixed leases)



Diversify property types

## **Longer Term**

(5+ Years)



Franchise contracts for Sonder technology, brand and distribution



Hospitality SaaS - white label Sonder technology for independent operators



Sonder (1) Reflects 2024E forecasted EOY Live Units.

## **TODAY**

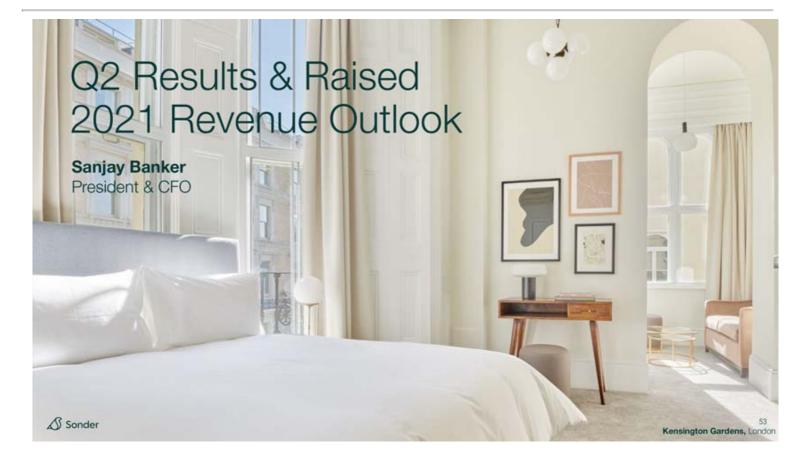
Largest scaled player in top 25 U.S. markets, expanding rapidly, pioneering a new consumer brand



We are the leader in a whole new category, not the challenger in an old one. We believe that the uniqueness in our experience and model positions us as the pioneer of a whole new category of stays.







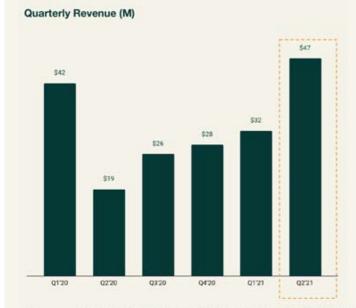
## Rapid RevPAR recovery combined with Bookable Nights growth drove record Q2 2021 results...



Note: Bookable Nights represent the total number of nights available for stays across all Live Units. This excludes nights lost to full building closures greater than 30 nights. Live Units are defined as units which are available for guest bookings on Sonder.com, the Sonder app and other channels. Sonder pays rent (or utilizes prenegotated abatement) and is able to generate revenue from these units. RevPAR (Revenue per Available Room) represents the average revenue earned per available night, and is calculated either by dividing Revenue by Bookable Nights or by multiplying Average Daily Rate by Occupancy Rate.

#### Q2 Results & Raised 2021 Revenue Outlook

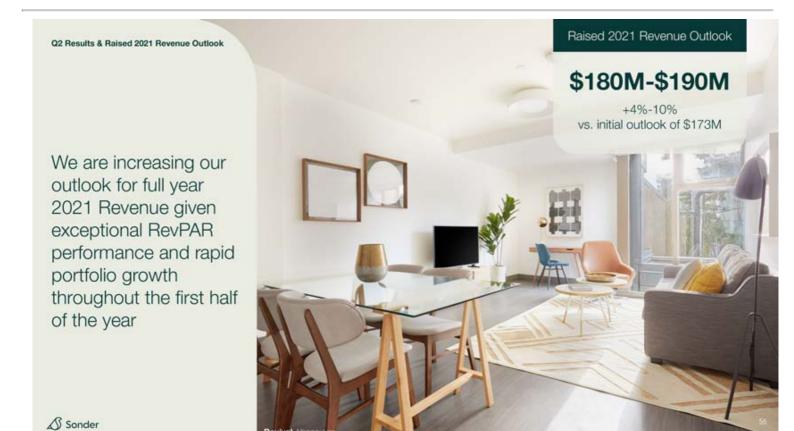
...and in Q2 2021 we achieved the highest single quarter Revenue in company history and we are continuing to see strong recovery in our markets as leisure travel rebounds

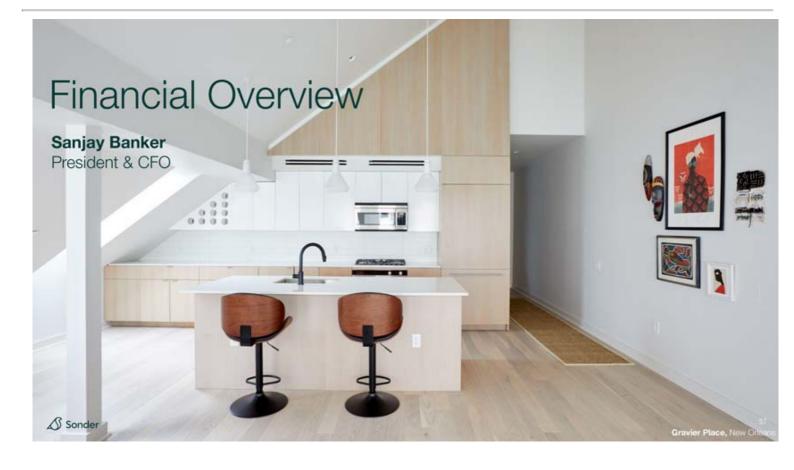






Sonder (1) Adjusted Gross (Loss) Profit is defined as GAAP gross profit (loss) impacted by the GAAP rent to Landkord Payment adjustment, expressed in U.S. dollars. Landkord Payment's represent the non-GAAP payments to real estate owners recognizing absternment at the time it is utilized (often at the commencement of a real estate contract), expressed in U.S. dollars. This recognizes the economic substance of the payment to real estate owners as reflected in the real estate owners.





## Financial highlights

#### Scaled business

\$4.0B 2025E Revenue

2025E Ending

#### Rapid growth

103%

2020A - 2025E Revenue CAGR 2020A - 2025E Live Unit CAGR

#### Outstanding unit economics

Average estimated payback period<sup>1</sup>

#### Capital and liability light

CapEx funded by landlords (current pipeline and recently contracted units)

Current pipeline Revenue Share / Mixed Lease deals

#### Attractive margins

Property Level Profit (PLP) Margin<sup>2</sup> (2025E)

#### Meaningful outperformance

1.4x

RevPAR vs. traditional hotels3

Occupancy vs. traditional hotels3



Note: Management has raised its FY 2021 Revenue outlook to \$180-\$190M vs. 173M from its financial forecast in April 2021. All figures presented here and in the Financial Coverview section reflect the previously published full forecast from April 2021, which does not incorporate the raised FY 2021 Revenue outlook, unless otherwise noted. (I) Based on late stage pipeline deals in lesse negotiation and LOI as of 12/31/2020. Psychack period defined as the forecasted number of months it takes for a deal's cumulative cash flow to turn positive based on Sonder's internal underwriting process. (2) Property Level Post II, Los a non-GAAP financial measure that Sonder defines as GAAP gross profit (loss) if II in the GAAP rent to Landbord Psyment adjustment, and (ii) less Property Level Costs. expressed in U.S. dollars. Property Level Costs (PLC) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with reach of Sonder's buildings, expressed in U.S. dollars. These costs include (i) channel less paid to Online Travel Agencies (OTAs), (i) customer service costs. (iii) laundy/consumables costs, (iii) maintenance costs, (iii) handly consumables costs, (iii) maintenance costs, (iii) which is consumed resource for market data on the workwide hospitality industry), average to the three months ended 6/30/2021. "Itadisonal Hobis" represents Upper Upscale class of hotels in cities where Sonder consumed the costs all control to the service costs the average revenue earned per available right, and is calculated either go by dividing Revenue by Booksable Nights (the lotal number of nights enables for suitable right, and is calculated either go Units are defined as units which are available for guest bookings on Sonder.com, the Sonder app and other channels. Sonder pays rent (or utilizes prenegotated abatement) and is able to generate revenue from these units.



## Economics of our business

## **Key Drivers of Variability**

\$ Bayanua

Bookable Nights



RevPAR [ADR × Occupancy] Live Units Units in Ramp

Product Mix p Seasonality

Market Mix

Adjusted Gross Profit

Revenue

\_\_\_ Landlord Payments Abatement Deal Structure Market Mix Product Mix



Adjusted Gross Profit

Property Level Costs Length of Stay Channel Fees Technological and C

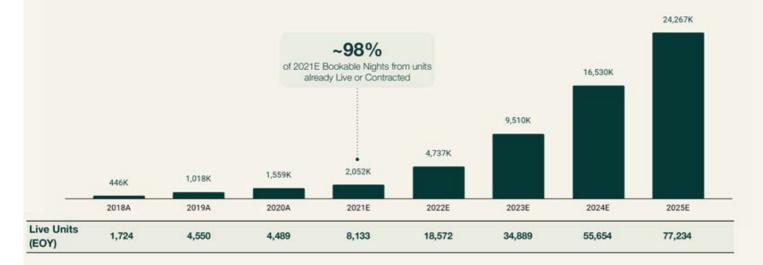
Technological and Operational Improvements



Note: Bockable Nights represent the total number of nights evaluable forms is a key metric that represents the average nevenue generating abstraction of the second per available night, and is calculated either by dividing Revenue by Bookable Nights, or by multiplying Average Daily Rate by Occupancy Rate. Landord Playments represent non-GAAP payments to real estate covers recognizing abstracting abst

# We have strong visibility into our near term Bookable Nights forecast

#### Bookable Nights (Initial Outlook1)

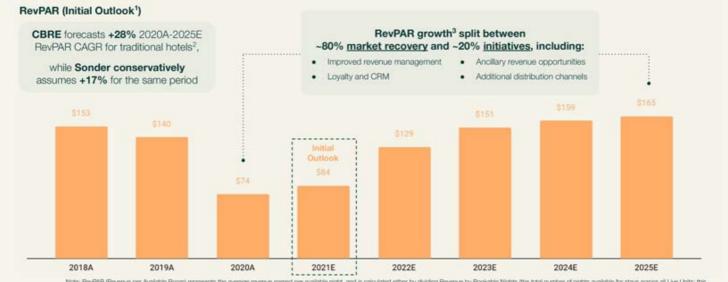


**△**Sonder

Note: Booksible Nights represent the total number of nights available for stays across all Live Units. This excludes nights lost to full building closures greater than 30 nights.

(1) Management has raised its FY 2021 Revenue outlook to \$180-\$190M vs. 173M from its financial forecast in April 2021. All figures presented here and in the Financial Overview section reflect the previously published full forecast from April 2021, which does not incorporate the raised FY 2021 Revenue outlook, unless otherwise noted.

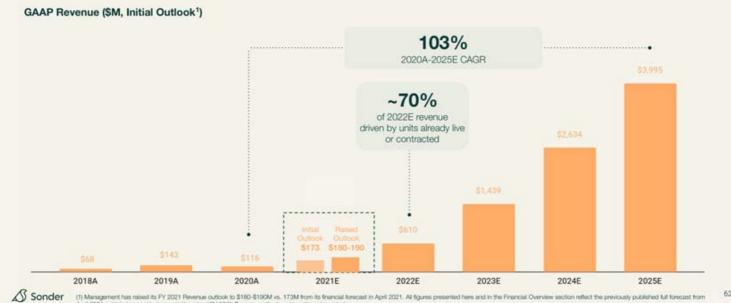
We're conservatively forecasting RevPAR growth despite our conviction around pent-up demand and our ability to achieve planned revenue initiatives



Note: RevFAR (Revenue per Available Room) represents the average revenue eemed per available night, and is calculated either by dividing Revenue by Bookable Nights (the total number of nights available for stays across all Live Units; this excludes nights test to fail building closures greater than 30 nights), or by multiplying Average Daily Rate by Occupancy Plate. Live Units are defined as units which are available for guest bookings on Sonder.com, the Bonder app and other channels. Sonder pays rent (or utilizes prenegotiated absterner) and is able to generate revenue from those units. (1) Management has raised stay PY 2021 Revenue outlook to \$180-\$190M vs. 173M from its financial broader in April 2021. All figures presented here and in the Financial Overview section reflect the principally published full forecast from April 2021, which does not incorporate the raised FY 2021 Revenue outlook, uniess otherwise noted. (2) Per CBRE Upper Upposale US RevFAR forecast. "Taiditional Hotels" represents Upper Upposale class of hotels in clies where Sonder operates. The Upper Upscale chain segment designation is determined by STR (is globally recognized resource for market data on the workforked hotelpathally industry) based on each hotel brand's Average Daily Rate for prior years. (3) Sonder RevFAR growth driven by recovery from COVID-19 pandemic impact, inflationary growth and key inflatives such as demand driver optimization, revenue management improvements, increased channels, ancillary revenue opportunities, streamlined service delivery and improved inventory management.



We're confident in our strong revenue growth outlook driven by a combination of rapid supply aggregation, modest market recovery and RevPAR initiatives



(1) Management has raised its FY 2021 Revenue outlook to \$180-\$190M vs. 173M from its financial forecast in April 2021. All figures pr April 2021, which does not incorporate the raised FY 2021 Revenue outlook, unless otherwise noted.

Contracted units gives us high visibility into our 2022 revenue targets

2022E GAAP Revenue (\$M)

-70%
of 2022E Revenue (before initiatives) from units already live or contracted

Live Units Contracted Units New Units RevPAR (1954-Initiatives) from units already live or contracted

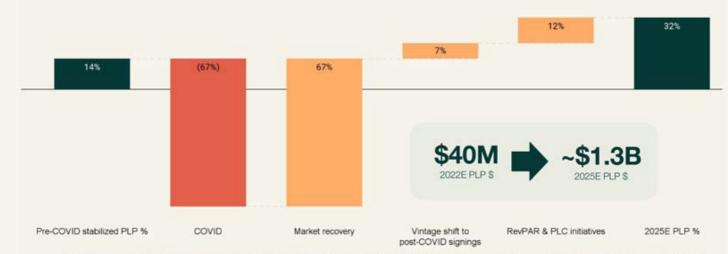
S170

Live Units Contracted Units New Units RevPAR (1954-Initiatives) from units already live or contracted

Note: Management has inside a \$P\$ 2021 Revenue outcold units a \$P\$ 2021 Revenue (1954-Initiatives) from the signal of the signal of the revenue outcold units of the signal of the signal of the revenue of the signal of the signal of the revenue outcold units of the signal of the signal of the revenue outcold units of the signal of the si

We see a clear path to +30% Property Level Profit Margin via market recovery, improved post-COVID deal terms, scale economies and technology investments

Total Portfolio - Property Level Profit (Loss) Margin (%, Initial Outlook¹)





Note: Property Level Profit (Loss) (PLP or PLL) is a non-GAAP financial measure that Sonder defines as GAAP gross profit (loss) (i) impacted by the GAAP rent to Landord Payment adjustment, and (ii) less Property Level Costs, expressed in U.S. dollars. Property Level Costs (PLP) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with each of Sonder's buildings, expressed in U.S. dollars. These costs include (i) channel sees paid to Orine Taxvel Agencies (OTAs), (ii) customer service costs, (iii) is automore service costs, (iv) maintenance costs, (iv) maintenance costs. Pre-COVID stabilized PLP based on December 2019 Unit Economics. (1) Management has relied its PV 2021 Revenue cuttook, unless otherwise noted.

# Compelling "per night" unit economics drive robust annual economics...

| Per Bookable Night¹ Assumption        | ons 2025E |
|---------------------------------------|-----------|
| Average Daily Rate \$                 | \$220     |
| Occupancy %                           | 75%       |
| RevPAR                                | \$165     |
| Cost of Revenue                       | \$77      |
| Adjusted Gross Profit                 | \$88      |
| % Margin                              | 53%       |
| Property Level Costs <sup>2</sup>     | \$36      |
| Property Level Profit                 | \$52      |
| % Margin                              | 32%       |
| Other Operating Expenses <sup>3</sup> | \$18      |
| Adj. EBITDA                           | \$34      |
| % Margin                              | 21%       |





(1) Bookable Nights represent the total number of nights available for stays across all Live Units. This excludes nights lost to full building closures greater than 30 nights. (2) Property Level Costs (PLC) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with each of Sonder's buildings, expressed in U.S. dollars. These costs include (i) channel fees paid to Orinire Travel Agencies (OTAs), (ii) customer service costs, (iii) laundry/consumables costs, (iv) maintenance costs, and (v) utilities & insurance costs. (ii) Other Operating Expenses is comprised of Research & Development, General & Administrative, Sales & Marketing, Operations, Pre-Opening Costs (POC) and Capex Allowance.

# ...which underscore our post-pandemic outlook on margin expansion

| Initial Outlook <sup>1</sup> (\$ in 000s, except RevPAR) | 2020A       | 2021E       | 2022E       | 2023E       | 2024E       | 2025E       |
|--|-------------|-------------|-------------|-------------|-------------|-------------|
| Live units (EOY)   | 4,489       | 8,133       | 18,572      | 34,889      | 55,654      | 77,234      |
| Bookable Nights <sup>2</sup>                             | 1,558,779   | 2,051,546   | 4,736,862   | 9,509,528   | 16,529,952  | 24,266,636  |
| RevPAR   | \$74        | \$84        | \$129       | \$151       | \$159       | \$165       |
| GAAP Revenue   | \$115,678   | \$172,831   | \$610,450   | \$1,439,185 | \$2,633,829 | \$3,995,280 |
| YoY growth   | (19%)       | 49%         | 253%        | 136%        | 83%         | 52%         |
| Adjusted Gross Profit                                    | (\$16,400)  | (\$3,567)   | \$209,298   | \$663,789   | \$1,349,344 | \$2,134,060 |
| Property Level Costs <sup>3</sup>                        | (\$41,251)  | (\$62,817)  | (\$168,840) | (\$356,087) | (\$572,826) | (\$871,136) |
| Property Level Profit                                    | (\$57,650)  | (\$66,383)  | \$40,458    | \$307,701   | \$776,518   | \$1,262,924 |
| PLP margin %   | (50%)       | (38%)       | 7%          | 21%         | 29%         | 32%         |
| Other Operating Expenses <sup>4</sup>                    | (\$147,188) | (\$190,460) | (\$246,303) | (\$283,500) | (\$355,799) | (\$441,172) |
| Adj. EBITDA  | (\$204,838) | (\$256,843) | (\$205,845) | \$24,201    | \$420,720   | \$821,752   |
| Adj. EBITDA margin %                                     | (177%)      | (149%)      | (34%)       | 2%          | 16%         | 21%         |



(1) Management has raised its FY 2021 Revenue outlook to \$180-\$190M vs. 173M from its financial forecast in April 2021. All figures presented here and in the Financial Overview section reflect the previously published full forecast from April 2021, which does not incorporate the raised FY 2021 Revenue outlook, unless offservise noted. (2) Bookabis Nights represent the total number of nights available for stays across all Live Units. This excludes rights lost to full building closures greater than 30 nights. (3) Property Level Costs (PLC) is a non-GAAP financial measure that Sonder defines as variable costs directly associated with each of Sonder's buildings, expressed in U.S. dollars. These costs include (6) charmel fees paid to Online Travel Agencies (OTAs), (8) customer service octs(s), (8) laundry/consumbties costs, and (v) utilities & insurance costs. (4) Other Operating Expenses is comprised of Research & Development, General & Administrative, Sales & Marketing, Operations, Pre-Operating Costs (POC) and Capex Allowance.



| Appendix  |  |             |             |            |            |
|---|--|-------------|-------------|------------|------------|
| Audited GAAP 2019 & 2020 financials and unaudited GAAP Q1 | (\$ in 000s)   | 2019        | 2020        | Q1 2021    | Q2 2021    |
|   | Revenue  | \$142,910   | \$115,678   | \$31,558   | \$47,269   |
|   | Cost of Revenue (less depreciation and amortization) | (\$124,866) | (\$136,995) | (\$39,205) | (\$43,745  |
|   | Total Operating Expenses                             | (\$189,147) | (\$222,505) | (\$63,402) | (\$68,458) |
|   | Operating Income (Loss)                              | (\$171,103) | (\$243,822) | (\$71,049) | (\$64,934) |
| and Q2 2021<br>financials                                 | Other Income and Expenses                            | (\$7,146)   | (\$6,171)   | (\$7,469)  | (\$8,945   |
| III lai Iciais  | Income (Loss) Before Provision of Income Taxes       | (\$178,249) | (\$249,993) | (\$78,518) | (\$73,879) |
|   | Provision for Income Taxes                           | 14.0        | (\$323)     | (\$23)     | (\$70)     |
|   | Net Income (Loss)                                    | (\$178,249) | (\$250,316) | (\$78,541) | (\$73,949) |



Note: 2021 GAAP financials are preliminary and subject to change pending audit.

# Annual non-GAAP reconciliation

## GAAP to Non-GAAP Bridges (\$ in 000s)

|   | 2019       | 2020       |
|---|------------|------------|
| GAAP Gross Profit (Loss)                  | \$18,044   | (\$21,317) |
| GAAP rent to Landlord Payments adjustment | \$19,177   | \$4,916    |
| Adjusted Gross Profit (Loss)              | \$37,221   | (\$16,401) |
| Property Level Costs                      | (\$33,666) | (\$41,261) |
| Property Level Profit (Loss)              | \$3,555    | (\$57,662) |

| GAAP Net Loss                             | (\$178,249) | (\$250,316) |
|---|-------------|-------------|
| Interest expense, net                     | \$1,133     | \$6,402     |
| Provision for income taxes                |             | \$323       |
| Depreciation and amortization             | \$11,167    | \$16,969    |
| EBITDA                                    | (\$165,949) | (\$226,622) |
| GAAP rent to Landlord Payments adjustment | \$19,177    | \$4,916     |
| Stock-based compensation                  | \$3,380     | \$7,223     |
| Other expenses (income), net              | \$6,013     | (\$231)     |
| COVID-19 related offboardings             |             | \$9,875     |
| FF&E allowance realized                   | 8           |             |
| Adjusted EBITDA                           | (\$137,379) | (\$204,839) |



(1) Represents cash payments from real estate owners received for capital expenditure financing.

....

# Quarterly non-GAAP reconciliation

### GAAP to Non-GAAP Bridges (\$ in 000s)

|   | Q1 2020    | Q2 2020    | Q3 2020    | Q4 2020    | Q1 2021    | Q2 2021    |
|---|------------|------------|------------|------------|------------|------------|
| GAAP Gross Profit (Loss)                  | (\$5,045)  | (\$9,546)  | \$1,964    | (\$8,688)  | (\$7,647)  | \$3,524    |
| GAAP rent to Landlord Payments adjustment | \$1,267    | \$3,765    | (\$5,693)  | \$5,578    | \$3,810    | \$3,188    |
| Adjusted Gross Profit (Loss)              | (\$3,779)  | (\$5,781)  | (\$3,730)  | (\$3,110)  | (\$3,837)  | \$6,712    |
| Property Level Costs                      | (\$14,423) | (\$7,389)  | (\$9,034)  | (\$10,405) | (\$11,512) | (\$16,360) |
| Property Level Profit (Loss)              | (\$18,201) | (\$13,170) | (\$12,763) | (\$13,515) | (\$15,349) | (\$9,648)  |
| GAAP Net Loss                             | (\$61,743) | (\$60,799) | (\$55,514) | (\$72,259) | (\$78,541) | (\$73,949) |
| Interest expense, net                     | \$1,507    | \$1,669    | \$1,659    | \$1,567    | \$3,827    | \$12,522   |
| Provision for income taxes                | 51         | \$3        | \$11       | \$309      | \$23       | \$70       |
| Depreciation and amortization             | \$4,152    | \$4,206    | \$4,269    | \$4,342    | \$4,119    | \$4,213    |
| EBITDA                                    | (\$56,083) | (\$54,921) | (\$49,576) | (\$66,041) | (\$70,572) | (\$57,144) |
| GAAP rent to Landlord Payments adjustment | \$1,267    | \$3,765    | (\$5,693)  | \$5,578    | \$3,811    | \$3,188    |
| Stock-based compensation                  | \$3,067    | \$1,742    | \$1,019    | \$1,394    | \$14,153   | \$2,448    |
| Other expenses (income), net              | (\$10,993) | \$4,862    | \$1,648    | \$4,252    | \$3,642    | (\$3,577)  |
| COVID-19 related offboardings             | 20         | \$3,507    | \$5,011    | \$1,358    |            | -          |
| FF8E allowance realized                   | +0         | *          | **         | -          | \$531      | \$475      |
| Adjusted EBITDA                           | (\$62,743) | (\$41,045) | (\$47,591) | (\$53,459) | (\$48,435) | (\$54,610) |



Note: 2021 GAAP financials are preliminary and subject to change pending audit. (1) Represents cash payments from real estate owners received for capital expenditure financing.

#### Appendix

# Sonder Guest Demo Recorded Transcript

The Sonder app is the lobby on your phone, with everything you need to have a great stay.

When you arrive, your access codes will be front and center. There's no front desk, so just enter the code and you're in. You'll get a warm welcome the minute you open the door.

Put your bags down, and automatically connect your phone to the free, high-speed wifi.

If you need to leave a bit later, you can change your checkout time with just a few taps.

Now that you're settled, it's time to explore. Use the neighborhood section to find a coffee shop or a restaurant nearby.

Whether you're staying for a day or over a month, the Sonder app has everything you need to feel at home from the moment you arrive.

